

# Citizens' Survey Results - July 2024



## Planning - Recreation

### Using open spaces and recreation facilities

**39.6%** of respondents use the open space, sport and/or recreation facilities in their local area three or more times a week.

17.9% use less than once a week 16.6% use not at all 14% use twice a week.



### Popular activities

**70.5%** of respondents choose walking as one of the most popular activities that respondents undertake, followed by:



- Gardening = 51.1%
- Walking the dog = 34.5%
- Swimming = 27.1%
- Children's playgrounds = 19.2%
- Cycling = 17.7%.

### Get more active

**64.1%** of respondents would like to do more sport / recreation in their local area.

35.9% of respondents saying they would not.



### Popular facilities for open spaces, sport and/or recreation

When asked what specific facility for open space, sport and/or recreation would respondents like to see more of. These were the most popular responses:

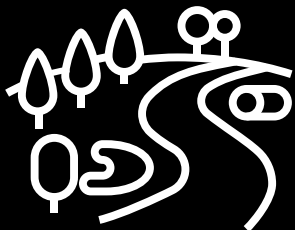


- Walking / cycling routes = **25.9%**
- Parks = **11%**
- Children's play areas = **10.5%**
- Skate parks = **9.5%**
- Allotments = **8.6%**

## Planning - Recreation

### Quality of facilities

**65.8%** of respondents ranked Countryside parks, woods and trails the best with rating either 'very good' or 'good' when asked to consider the quality (appearance, safety, fit for purpose etc.) of the facilities in their local area, followed by:



- Green spaces and parks = 62.4%
- Indoor sport / leisure facilities = 61.4%
- Allotments = 52.6%.

### Location of facilities

**21.3%** of respondents said youth facilities were not correctly located, ranking lowest in regard to whether the facilities are in the right place to be used.



- Indoor sport / leisure facilities = 14.7%
- Outdoor sport facilities e.g. golf course = 10.6%
- Children's play areas = 10.1%.

## Planning - Services / facilities within the community

Doctors / G.P. surgery = **86.5%**

Chemist / pharmacy = **66%**

Post office = **59%**

Dentist = **52.4%**

Food shop / grocery store = **48.9%**

These were the most frequently chosen from a long list of 40 facilities and services of which respondents were asked to select up to ten priority options that they consider are important to supporting a local community.

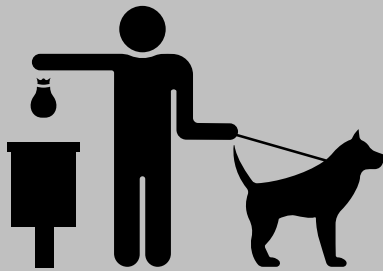


# Streetscene services - Dog fouling & litter

## Dog fouling

### Emptying of dog bins

**62.7%** of respondents who expressed an opinion were satisfied with the emptying of dog waste bins.



### Dog fouling in the area

**37.8%** of respondents were either 'very satisfied' or 'fairly satisfied' when asked to consider their satisfaction with the control of dog fouling in their local area.

The same amount of people 37.8% being either 'fairly dissatisfied' or 'very dissatisfied'.

## Litter

### Cleanliness of streets

**65.5%** were either 'very satisfied' or 'fairly satisfied' with cleanliness of their street.



- 55.7% satisfied with town centres.
- 57.9% satisfied with green open spaces.

### Emptying of bins

**63.8%** of respondents stated they were either 'very satisfied' or 'fairly satisfied' in regard to the emptying of litter bins in their area.

14.4% stating they were either 'fairly dissatisfied' or 'very dissatisfied'.

### Areas free from litter

**57.2%** stated they were either 'very satisfied' or 'fairly satisfied' in respect of satisfaction with their area being kept free from litter.

26.8% stating they were either 'fairly dissatisfied' or 'very dissatisfied'.

### The main source of litter

When asked to consider where they believe the main source of litter comes from in their local area, the highest response was:

- Thrown from vehicles = 58.3%
- Pedestrians = 58.1%
- Take-aways = 56.1%
- Shops = 22.1%.

# Streetscene services - ground maintenance

## A great place to live

**56%** were either 'very satisfied' or 'fairly satisfied' with their street.

**45.8%** satisfied with children's playgrounds.

**50.9%** satisfied with sports and recreation grounds and parks.

**57.9%** satisfied with green open spaces.

**37.4%** satisfied with weed control on roads and highways.

**38.5%** satisfied with road verges, in respect of satisfaction with the performance of the Council's grounds maintenance services.

## Shrubs and flowerbeds

**54%** of respondents felt that the amount of shrub and flowerbeds the Council provides in their local area is 'About right'.



## Cutting of grassed verges and public open spaces

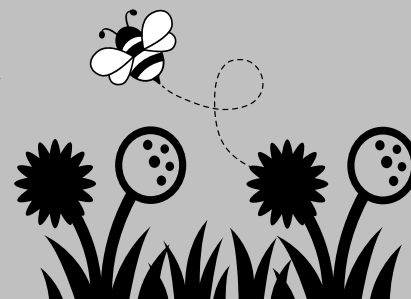
**51.5%** of respondents felt that grassed verges and public open spaces maintained by the Council are 'cut about the right amount'.



Although 42.3% felt they weren't cut enough.

## Growing grass verges

**73.7%** of respondents agreed when asked to consider whether they agree with the Council's policy of letting some of its grass verges grow a little longer to encourage bees and other pollinators.



# Parks and recreation grounds

## Satisfaction with parks and recreation grounds

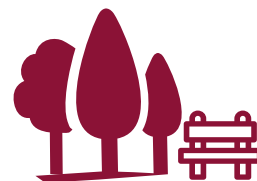
**66.8%** of respondents who expressed an opinion were either 'very satisfied' or 'fairly satisfied' in regard to satisfaction with parks and recreation grounds in their local area.

13.5% being either 'fairly dissatisfied' or 'very dissatisfied'.



## Visits to parks

Respondents' main reasons for visiting local parks and recreation grounds:



- 'To take exercise' = **52.1%**
- 'To walk / walk the dog' = **50.9%**
- 'To appreciate nature' = **42.9%**
- 'To sit and relax' = **40.1%**
- 'To use children's play areas' = **29.8%**

## Not visiting parks

Conversely, respondents main reasons for not visiting a park in the last 12 months are:

- 'Not enough time' = **16.7%**
- 'Don't feel safe' = **12.5%**
- 'Anti-social behaviour' = **12.5%**
- 'Use parks in other areas' = **9%**
- 'Other' = 30.6% which was strongly made up of people citing 'age, mobility and disability restrictions'.